proviso for carrying passengers also in their aeroplanes. The instructions is at various stages of implementation.

(c) Does not arise.

(d) DGCA issues instructions from time-to-time relating to operation, use, possession, maintenance or navigation of aircraft flying in or over India or of the aircraft registered in India under Aircraft Act 1934 and Aircraft Rules 1937, which are implemented by airlines/ Airports Authority of India.

Reduction of acquisition of large aircraft by AI

1240. SHRI K.B. KRISHNA MURTHY: Will the Minister of CIVIL AVIATION be pleased to State:

(a) whether Air India has decided to reduce its large aircraft acquisition order from 17 to 10;

(b) if so, whether the proposed reduction in large aircraft acquisition is due to Air India's plans to operate hub and spoke flights in conjunction with IA; and

(c) if so, when the bids for smaller aircraft will be called for and finalized?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK): (a) to (c) No, Sir. Air India has changed the requirement from 17 long range aircraft on firm basis to 10 firm and 7 option in order to retain the flexibility of selecting an improved version of aircraft at a later stage as well as to explore the opportunity to reassess the markets and routes towards the end of the fleet induction period when the newer version of the aircraft may become available making it possible to tap additional markets. Air India has not yet made a final assessment of its requirement of smaller aircraft.

Lack of passenger facilities at Airports

1241. SHRI S.M. LAL JAN BASHA: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that Airports Authority of India has not been

able to provide proper ground facilities like parking, modern telecom etc. to passengers at various airports;

(b) whether AAI surveys requirements of such facilities on a monthly basis;

(c) if so, whether any effort is proposed to be made to improve passenger facilities at airports; and

(d) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK): (a) No, Sir.

(b) and (c) Airports Authority of India [AAI] organizes the ground facilities at airports according to the need of the customers. AAI conducts Customer Satisfaction Survey on bi-annual basis at top 50 airports in India covering approximately 50000 users. The users include passengers, visitors, airlines, air traffic services, exporters, importers and regulatory agencies. Through these surveys, AAI identifies facilities to be improved and to be created new. The overall Customer Satisfaction Index for passenger terminal for the year 2002-03 in two rounds is 72%. Facilities available at airports are drinking water, toilets, signage, Flight information display system, Snacks bar, Trollies, air-conditioning, telephone, car parking, retiring rooms, escalator, lifts, shops, etc.

(d) Does not arise.

Violation of Indian Airspace

1242. SHRI LALIT SURI: Will the Minister of CIVIL AVIATION be pleased to state:

(a) the cases of violation of Indian airspace by foreign aircrafts during the last three years;

(b) the details of each case; and

(c) the action taken by Government in each case?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK): (a) and (b) During the last 3 years, only 26 incidents of violation of Indian airspace by foreign aircraft have occurred.